

## THE EFFECTIVENESS OF THE LAW ASPECT OF HEALTH PROTOCOLS IN SERVING VICTIMS OF COVID 19 BY MEDICAL PERSONNEL AT BHAYANGKARA HOSPITAL MEDAN, NORTH SUMATERA

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### ABSTRACT

*The implementation of health protocols is not only carried out by the Central Government, but Regional Governments at the Provincial, Regency and City levels also do it in an effort to prevent and handle Covid 19 pandemic. In North Sumatra, several policies have been issued by the Governor in the form of Governor Regulations and Circular Letters which were later made into good guidelines for local governments, hospitals, including the Medan Bhayangkara Hospital, the community, medical personnel, and also patients. The research used is juridical empirical, namely research on the effectiveness of legal provisions, especially legal rules governing the application of health protocols in services to victims of Covid 19 by medical personnel. The implementation of health protocols in the service for Covid 19 victims at the Bhayangkara Hospital in Medan has experienced several obstacles, such as the lack of PPE, a command system has been implemented, and facing various kinds of characteristics of Covid 19 patients, so that the effectiveness of the health protocols in the service of Covid 19 victims at the Bhayangkara Hospital Medan has not been effective, It is suggested to the Central Government not to make too many regulations related to Covid 19 so that it does not cause overlapping between one regulation and another, and for the Regional Government, the Hospital, especially the Bhayangkara Hospital in Medan and medical personnel in handling the case of covid 19, must work together so that the handling of the acceleration of the covid 19 case can be carried out optimally.*

Keywords: Health protocol, services, hospital

### INTRODUCTION

The Covid 19 pandemic is an event of the spread of Coronavirus Disease 2019 or abbreviated as COVID-19 which is caused by a new type of coronavirus named SARS-CoV-2. The COVID-19 outbreak was first detected in Wuhan City, Hubei Province, China on December 1, 2019, and was declared a pandemic by the World Health Organization (WHO) on March 11, 2020. As of April 23, 2020, more than 2,000,000 cases of COVID-19 has been reported in more than 210 countries and territories and in this case has resulted in more than 195,755 people died and more than 781,109 people recovered.

### RESEARCH METHODS

The research method is a scientific method used to obtain or search for data or materials with a specific purpose. defined as a science that is always based on empirical facts in society. In this case the research aims to find scientific and accountable answers. Then, the focus of the research studied by the author will always be directed at the discovery of new things or the development of existing science. The nature of this research is descriptive analysis, descriptive analysis, namely research that aims to describe systematically and factually to get the actual facts and what should be done to solve the problems that occur. The data collection technique was carried out by conducting field research with information interview techniques by asking directly to predetermined respondents, namely the Head of the Bhayangkara Medan Hospital, as well as several medical personnel. carried out without being limited by time and a list of the order of the questions but still sticking to the important points of the problem in accordance with the purpose of the interview. This unstructured interview is intended to obtain spontaneous answers and a straightforward picture of the problem being studied, meaning an interview in which the subject knows that they are being interviewed and knows the purpose and purpose of the interview. The tool of data collection by document study and interview that guided by interviewer. Data analysis in the study is qualitative methods. Research using qualitative methods departs from assumptions about reality or complex social phenomena. In it there is a certain regularity or pattern, but it is full of variation (diversity). Then deductive conclusions are drawn, namely from things that are general in nature to things that are specific.

### RESULT AND DISCUSSION

Barriers to Service for Covid 19 Victims at the Bhayangkara Hospital in Medan. Policies made by the government in implementing them in society are bound to experience obstacles and efforts. The obstacles found in the services for Covid 19 victims at Bhayangkara Hospital Medan are as follows: Lack of Personal Protective Equipment (PPE) During the COVID-19 pandemic, one of the problems at Bhayangkara Hospital Medan, including the lack of PPE. The shortage of PPE has prompted officers at the Bhayangkara Hospital in Medan to recycle the PPE that will be used. So after use, PPE is not immediately thrown away but is washed and sterilized and then re-used again. This is contrary to the mandate in the Regulation of the Minister of Health of the Republic of Indonesia Number 52 of 2018 concerning Occupational Safety and Health in Health Service Facilities, where the use of PPE should only be disposable. However, due to the insufficient amount, the use of PPE was used repeatedly. The existence of a command system, the command system is a system that establishes the central government as the maker of control and decision-maker. So in this case, in accordance with the provisions that have been formulated in the Regulation of the Head of the National

Police of the Republic of Indonesia Number 11 of 2011 concerning the Organizational Structure and Work Procedure of the Bhayangkara Hospital of the State Police of the Republic of Indonesia in Article 1 point 3 it clearly states the services provided Bhayangkara Hospital is more devoted to members of the police and their families, although it does not limit the general public to take medication at the hospital. Character of the patient, the majority of patients served by the Medan Bhayangkara Hospital are members of the police who implement a command system so that they often experience difficulties in service. In the police world, it is also known as the rank and command system, which requires that someone with a lower rank must obey orders from their superiors. This kind of thing causes less smooth service at the Bhayangkara Hospital in Medan. Transparency in the response to the Covid-19 pandemic, At first, the openness regarding the number of cases and data on victims indicated by COVID-19 was kept secret by the government on the grounds that public panic did not occur. However, referring to Law Number 14 of 2008 concerning Public Information Disclosure, this is not something that is excluded by law from being conveyed to the general public. The validity of the data on the results of the examination. The medical checks up related to Covid 19 were carried out in 2 (two) ways, namely the rapid test and the swap test. Of the two ways that can be done, the most effective way to do the test is the swab test. However, if you look at the reality in the field, this swab test method is not effective. This is because the swab test process takes a long time so that the data obtained is often inaccurate and even the initial test results are positive for Covid after further examination, the results are negative. Effectiveness in Services for Covid-19 patients, the legal structure in preventing and handling the Covid 19 case in North Sumatra is not only the police. But if it is related to the Covid 19 case, it is medical personnel such as doctors who have a very important role. this law has not been effective. The reason it is said that it has not been running effectively can be seen in the procedures for handling patients affected by Covid-19, they must wait for a decision from the center of command first, even though these patients need treatment as soon as possible. So that for effectiveness in handling covid 19 at the Bhayangkara Hospital, Medan, in the field of legal structure it has not been running properly

## CONCLUSION

1. The legal arrangements regarding the application of health protocols in the services of Covid 19 victims in Indonesia can be seen from the regulations promulgated by the central government and also the regional governments. Many regulations have been issued by the central government to deal with the COVID-19 pandemic in Indonesia, such as Presidential Decree No.11 of 2020 concerning the determination of public health emergencies, Government Regulation No. Health Number 9 of 2020 concerning PSBB Guidelines. However, each regulation stipulated by the central government is a derivative of Article 28H Paragraph (1) of the 1945 Constitution of the Republic of Indonesia which is further regulated in Law Number 24 of 2007 concerning Disaster Management and Law Number 6 of 2018 concerning Health Quarantine. As for the existing regulations in the regions in the form of Circular, Decree, and Instructions made by the Governor as the representative of the Central Government in the regions, which still refers to and is guided by the regulations made by the central government.
2. The procedures for handling COVID-19 victims by medical personnel in North Sumatra Province and Medan Bhayangkara Hospital include 3 phases, namely First, a disaster emergency alert period starting on March 30, 2020 by implementing policies in the form of complying with health protocols recommended by the Central Government. The disaster emergency response period which took place from March 30, 2020 to May 29, 2020 with a policy made by the regional government in the form of the Decree of the Governor of North Sumatra Number 188.44 / 174 / KPTS / 2020 concerning the Status of Disaster Emergency Response for Corona Virus Outbreaks in the Province North Sumatra, where the second phase of lockdown has been imposed in a number of areas in North Sumatra. Then for the procedure for implementing Covid 19 which was mandated by the Governor of North Sumatra is regulated in the Governor's Instruction Number 188.54 / 4 / INS / 2020 concerning procedures for handling Covid-19 patients in North Sumatra Province. Third, the post-disaster emergency response period which took effect after 29 May 2020. This period is a transitional period to welcome the new normal, where the new normal was only enforced on 2 July 2020 through the Governor of North Sumatra Regulation Number 34 of 2020 concerning Increased Discipline and Law Enforcement of Health Protocols in the Prevention and Control of Corona Virus Disease 2019 (Covid-19) in North Sumatra Province.
3. Implementation and effectiveness of the application of health protocols in the services of Covid 19 victims at the Bhayangkara Hospital in Medan experiencing several obstacles such as the lack of PPE, enforced command systems, and facing various kinds of characteristics of Covid 19 patients. However, every obstacle that arises requires an effort to overcome them such as sufficient providing of health facilities in the form of PPE, protection for health workers, independence in providing services for Covid 19 victims, transparency of the government in handling the Covid 19 pandemic, and validity of data on examination results. Meanwhile, when talking about the effectiveness of health protocols in the service of COVID-19 victims at the Bhayangkara Hospital, Medan, it is not yet effective in the true sense, this refers to the opinion of Lawrence M. Friedman and Soejono Soekanto in determining legal effectiveness, there are several criteria that are not met, such as structure. law, legal culture, sociological law enforcement, and philosophical law enforcement are also not fulfilled

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